Connecting Care Programme
October 2015
Update to Health and Wellbeing Board

1   Introduction

The Connecting Care Programme exists to realise a different future for public and staff delivering health and social care. That future is one in which people are supported to maintain and improve their health and well being, and one where services are integrated and seamlessly designed around people

The Connecting Care Board (CCB) has responsibility for the Connecting Care Strategy, and it is the responsibility of the Senior Responsible Officer (SRO) group to implement this and report progress to the CCB
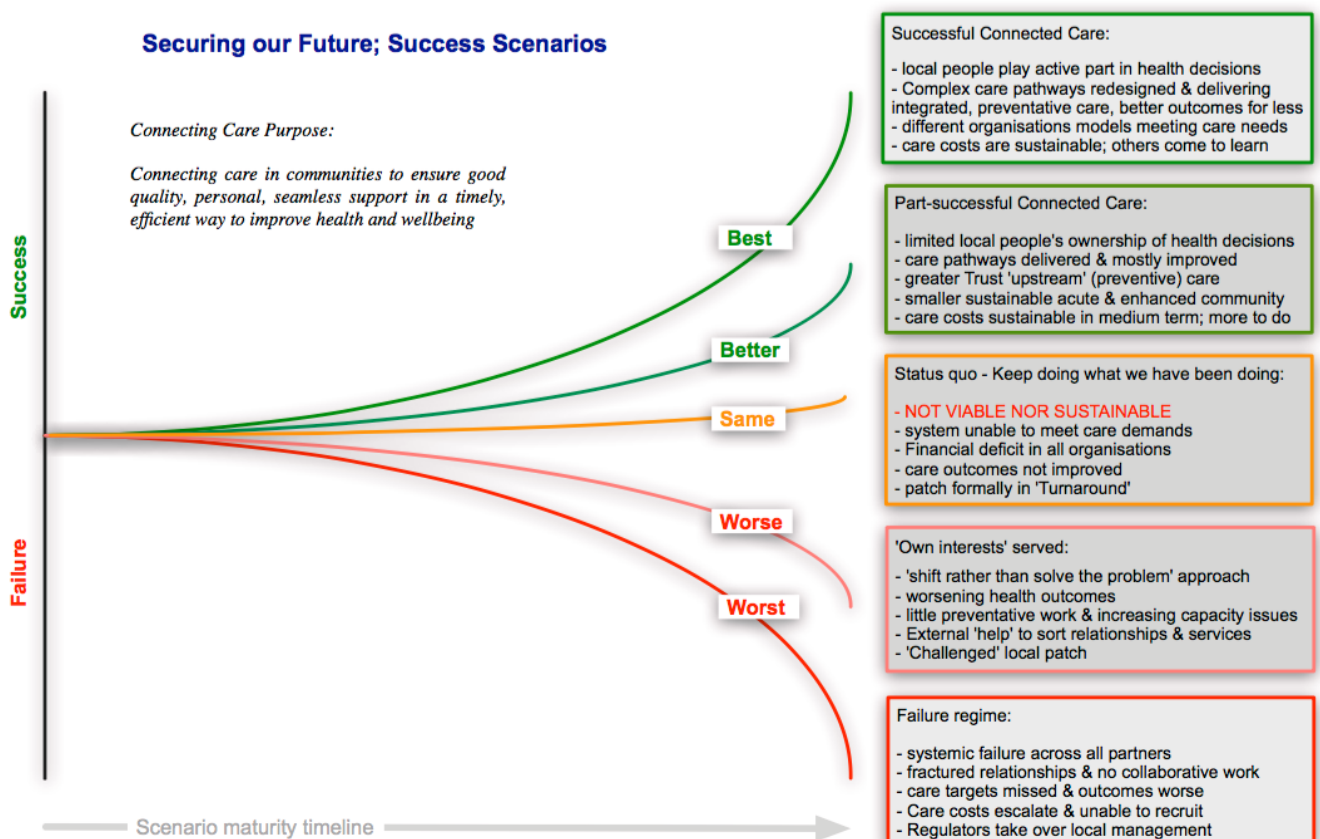
This paper serves to update on progress since March 2015

The report focuses on six main developments:

- Connecting care 'reason for being'
- Transformation delivery
- Connecting Care programme workstreams
- Connecting Care configuration
- Other update issues

2   Reason for Being

This is represented graphically below:

3   Transformation Delivery

-      Better Care Fund (BCF) initiatives agreed & in implementation. These are routinely separately reported, with the objective of improved self-care, admission prevention, improved discharge
-      Integrated Care Team implementation – through the Connecting Care Provider Board, the three phase implementation plan is well underway, with the first team in place. The second is due for November with the last for December/January implementation
-      Urgent Care redesign – the outcomes specification for this has been completed by Commissioners and is now with Provider Board for completion of a whole-system, redesign business case. This is expected early in 2016

4   Connecting Care Workstreams

Whilst the Connecting Care strategy was completed previously, the workstreams necessary to deliver this were not fully in place. These have now been developed and agreed and the workstreams are:

-      Person Centred care
-      Communities resilience
-      System Metrics
-      Health & Wellbeing
-      System Leadership & care model
-      System stability

Each of the Workstreams has a Senior Responsible Officer (SRO) to lead its implementation. The SROs as detailed above and are the chief officers of respective Connecting Care partner-organisations
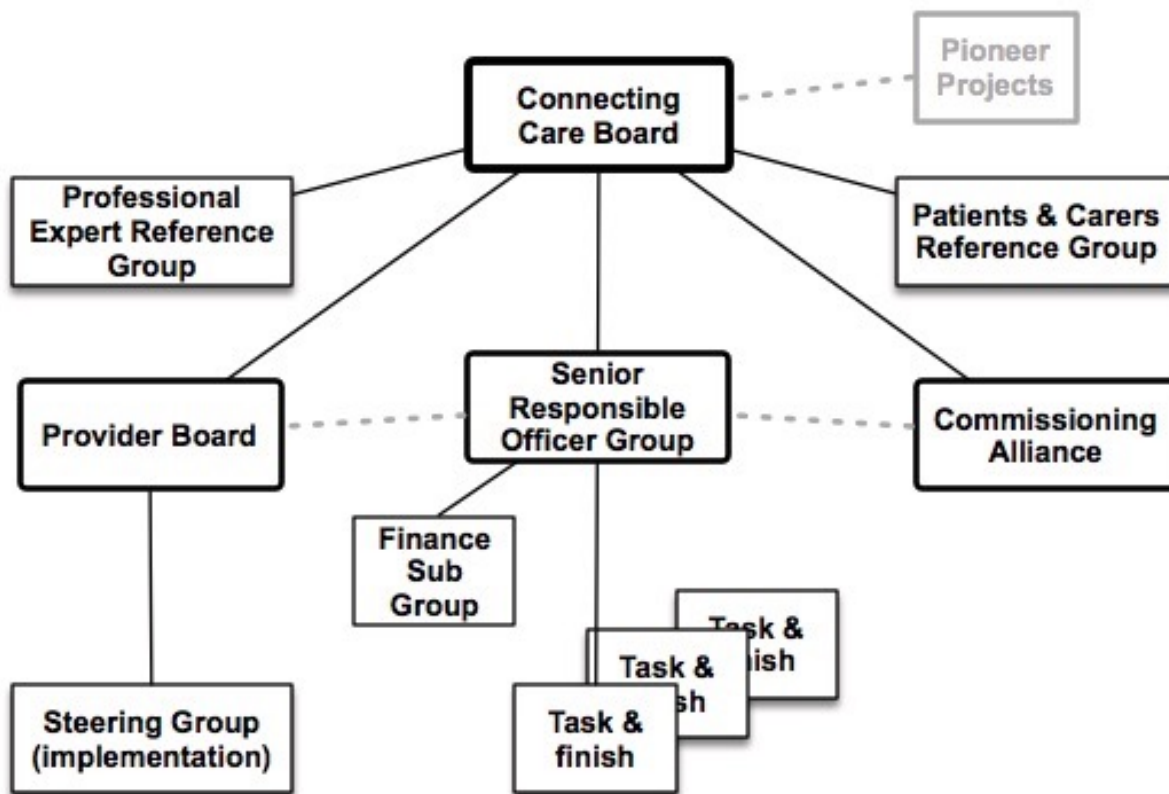
To account for workstreams and SRO responsibilities to lead them, the configuration of Connecting Care has been refined. This is set out below

5   Connecting Care Configuration

Since March 2015, the following changes have been made:

-      SROs agreed to lead each workstream, and established a forum in which delivery can be managed, in turn reporting to Connecting Care Board
-      Commissioner Alliance established to lead and manage co-development of commissioning cycle phase work; led by Simon Whitehouse and Fiona Field
-      Establishment of professionals by qualification, and by experience, reference groups to support improved engagement by clinicians and public; led by Judi Thorley
-      Agreement of Finance Sub-group to 'hold the ring' of collaborative finance, the financial trajectories (funding and forecast spending), and oversee Economic Model development work (to support prioritisation of work to close the trajectories gap), led by Lynda Risk

The current configuration is shown below:

6   Other Issues

Other updates include:

- Vanguard applications were completed for a range of changes and though secured useful feedback, were not successful:
  o   New Care Models programme, February 2015
  o   Urgent Care integration proposal, July 2015
  o   MCHFT Care partnership programme July 2015
- Connecting Care partner-wide 'delivery review', completed by independent consultants in May 2015, and reported to Connecting Care Board
- Economic Model Funding has been secured to undertake this work
- Pioneer Programme delivery projects critical to Connecting Care include:
  o   Cheshire Integrated Digital Care Record
  o   Cheshire Learning & Improvement Academy (CLIA)
  o   Cheshire-wide public engagement project
  o   Cheshire-wide common narrative for staff
- Appointment of Programme Director to replace Diane Eden; David Pitt was appointed and started in July 2015
- Significant work is also being completed on a short timescale to clarify the care model requirements. Completion of this will give added impetus and focus to securing the Connected Care strategy

Lastly, though not yet complete, a public launch of the Programme is intended following, at the end of October 2015, a formal Memorandum of Understanding signing by partners, and Professional Expert and Patients & Carers Groups workshops on 13th November 2015

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